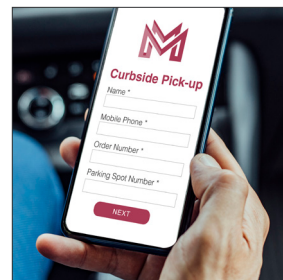


# Delight customers with curbside and in-store pickup.

- ✓ Deploy quickly using web-based software.
- ✓ Manage in-store and curbside pick-up, and walk-ins from a single interface.
- ✓ Serve more customers in less time.
- ✓ Monitor and control store access.
- ✓ Reduce crowds to keep customers and employees safe.

Collect customer information prior to service.



View all waiting customers in one, easy-to-use interface.

Improve the customer experience.



DIGITAL WAITING LINE by  Lavi Industries

qtrac.lavi.com | 1.888.285.8605 | sales@lavi.com

# VIRTUAL QUEUE MANAGEMENT SYSTEM



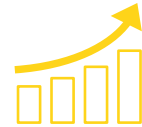
## Help Your Customers

- ✓ Protect customers & staff with physical distancing and **contact-free service**



## Empower Your Team

- ✓ Enable **two-way messaging** for instant communication



## Grow Your Business

- ✓ **Improve efficiency** with process improvements.

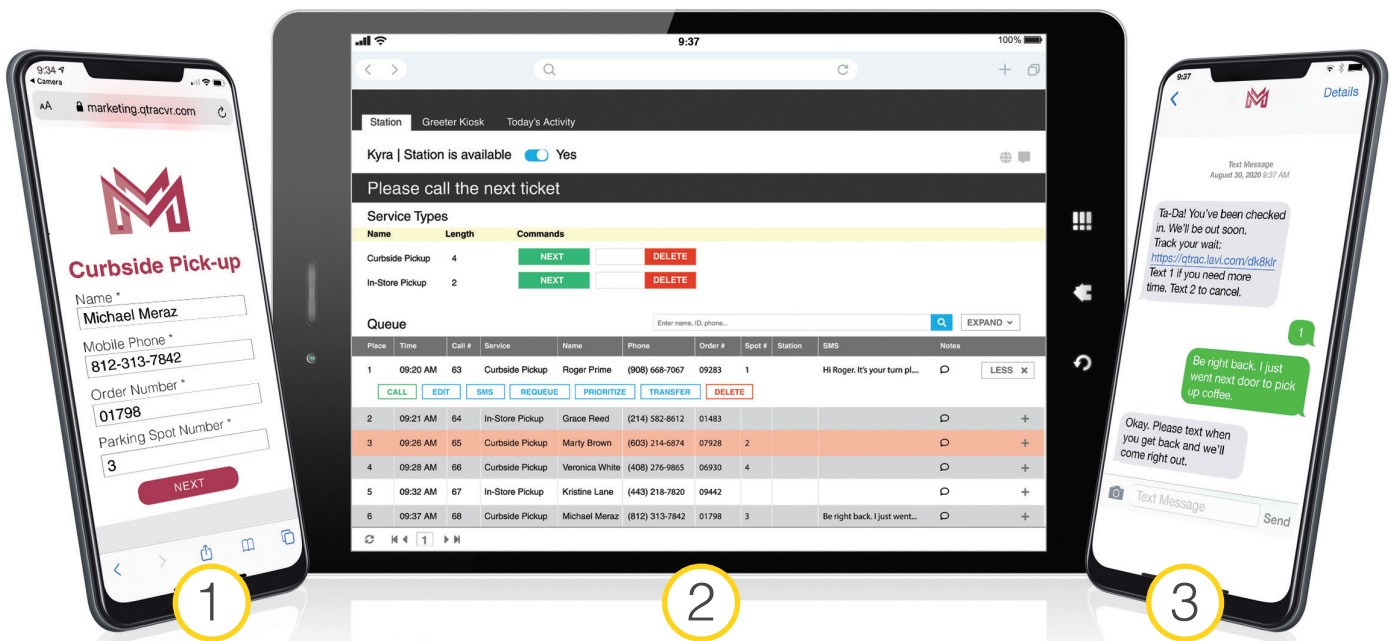
*"Super easy and convenient. The whole experience is **awesome!**"*

- End User

**SCHEDULE A DEMO**

*"An easy-to-implement **enterprise-level solution** from the experts in queue management." - Current Business User*

## How It Works:



1 Customers let you know they've arrived via SMS or by scanning a QR code, provide additional info (if required), then track their wait on a personalized web page.

2 Service associates have complete visibility to all queues and customer data, enabling them to pick and deliver more efficiently, serving more customers in less time.

3 Two-way communication via SMS is just a click away. Qtrac VR makes it easy to create a customer-focused experience.

TRUSTED BY INDUSTRY LEADERS:

